



Real Estate Dispute Resolution

Results of the 2010 QuarterDay readers' satisfaction survey

A substantial proportion of our readership responded to our recent survey. Our aim was to gauge our readers' satisfaction with QD. Here are the results.

CLIENT SATISFACTION

All the respondents find QD practical and commercial, and over 90% find it informative and topical. You said that QD is "precise, well presented and easy to digest". It has "a clear format that is easily readable" and "provided by a resource that I trust". You commented that QD "picks out vital issues and gives succinct information".

KEY AREAS

You were clear about what you want to see in QD. The most popular category was commercial implications of recent developments in the law - 77% of respondents wanted us to continue to focus on this area.

FORMAT OF QD

More than 80% of you are happy with the length of the articles in QD. Based on your feedback, we will continue to work hard to make the design of QD user-friendly and to avoid legalese. You told us that you would like more weblinks, which we agree are increasingly useful. We will add more links where possible.

We were interested to see that the vast majority of you prefer the email version of QD. We know that publications can be difficult to read on a handheld device and the paper version of QD does not allow you to surf the electronic links.

Based on your feedback, we plan to discontinue the printed version of QD, after the current issue. If you would like to continue receiving a printed version, you can request one by emailing [Sarah Moore](mailto:sarah.moore@nabarro.com), or by writing to her at Nabarro LLP, Lacon House, 84 Theobald's Road, London WC1X 8RW.

TRAINING

You responded overwhelmingly that you wanted notification of forthcoming training events. Nabarro has a long established reputation for exceptional training, and we will do more to let you know about future training events. Details of our client seminars are available on nabarro.com. We can also provide bespoke training for clients on dispute resolution topics, free of charge.

EMAIL ALERTS

Many of you would like email alerts on individual cases when they arise, so we will continue to dedicate resources to providing you with alerts on the more important issues that arise, from time to time.

SUBSCRIPTIONS

We were pleased to read that more than 63% of you distribute QD within your organisation. There are many more readers than we thought! If it is easier for you, please tell your colleagues to email [Sarah Moore](mailto:sarah.moore@nabarro.com) to set up their own direct email subscription if they wish. There is, as you know, no charge for this.

In conclusion, we were delighted that you are satisfied with QD and that it helps you on a practical, commercial level. We have noted all your comments and will focus on delivering the best possible content for the broadest range of readership.

Many thanks to all who participated.

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